

MARPLE COTTAGE SURGERY & GUYWOOD PRACTICE

Marple Cottage Surgery

50 Church Street, Marple, Stockport SK6 6BW

Tel. 0161 426 0011

Email. gmicb-sto.MarpleGuywoodSupport@nhs.net

www.marplecottage.co.uk

Guywood Practice

Romiley Health Centre, Chichester Road, Romiley, SK6 4QR

Tel. 0161 983 5242

Email. gmicb-sto.MarpleGuywoodSupport@nhs.net

www.guywoodpractice.co.uk

February 2024

Dear Patient,

As we are well into the New Year now, we would like to update you on what is happening at the practice.

Order repeat prescriptions via NHS App

Requesting your prescriptions via NHS App is quicker as your request is sent direct to a GP which usually reduces the time it takes to your nominated pharmacy, avoids processing errors caused from sending emails, prevents errors from emails being blocked, and allows you to track progress of the request.

NHS App also lets you [book appointments](#) and [view your medical records](#), without having to wait on the telephone.

For more information about the NHS App visit www.NHS.uk/NHSApp.



Help setting up NHS App

To help our patients to get set up using NHS App, following last years success we are hosting [two more drop-in sessions with Ruth / Emily](#), our Social Prescribers to help patients register and use the NHS App

10:30 – 12:30 on Thursday 22 February 2024 at Marple Cottage Surgery.

10:30 – 12:30 on Thursday 7 March 2024 at Marple Cottage Surgery.

No appointment necessary, but please bring Photo ID such as a Passport / Photocard Driving Licence.

Marple Library Digital skills session

Come and join our friendly, informal learning sessions. Everyone welcome



Is your tablet troubling you? Are you lost with laptops? Come along with your day to day questions about computers for our Digital champions

Bring your device or use library PC's. Drop in, no need to register.

Every Tuesday 10-11am

Volunteer led, supported by Starting Point



Also, there is support from volunteers at [Starting Point](#) in Marple Library and Woodley Precinct

- **Every Tuesday, 10:00am - 11:00am at Marple Library, Memorial Park, SK6 6BA**
- **Every Tuesday & Friday, 10:00am - 11:00am at StartPoint Coffee Shop, Woodley Precinct, SK6 1RJ**

You can take your own device or use the library PC's and there is no need to register.



Measles Update

As you may be aware, Measles cases are increasing in England, so it is important that you are fully vaccinated. The MMR vaccine is the most effective way to protect yourself from Measles, Mumps and Rubella and most side effects are mild and do not last long.

Two doses are needed for the best protection against this so if you are unsure if you are fully vaccinated please contact the surgery via our online form to find out:- <https://florey accurx.com/p/P88006>.

We offer the MMR vaccination at the Practice, if do you require this.

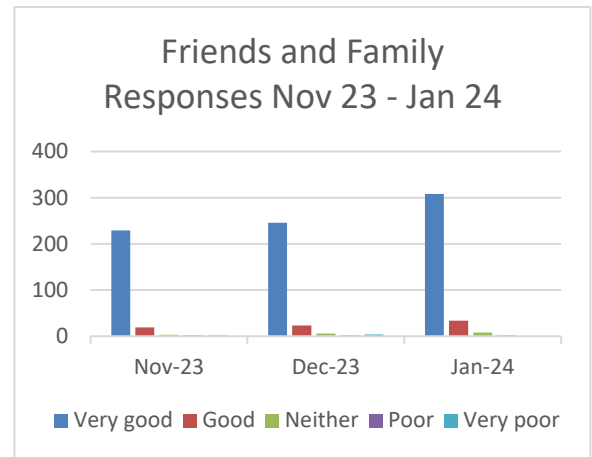
Friends and Family Test survey results

Between November 2023 – January 2024 888 patients completed our Friends and Family test survey, with an **average of 96.7% of patients rating the Practice service as Very Good or Good.**

We are very grateful for patient improvement ideas and we continue to review these and implement changes

Improvement ideas we have implemented include:

- Implementing process to notify patients of appointment delays over 20mins
- Increasing number of available online bookable appointments
- Increasing number of GP appointment by recruiting new GP in September
- Reducing length of the telephone message
- Installing a credit card machine for payments



Patient Forum Meeting

Our next Patient Forum Meeting is scheduled for:

17:30 – 18:15 on Tuesday 27 February 2024 (Online via Microsoft Teams)

Our Patient Forum is a group of Patient Volunteers who work in partnership with the practice to:

- Contribute to the development and planning of new services.
- Review of existing services.
- Advise on premises development plans.
- Organise health promotion events in partnership with the practice.

If you would like to join our next meeting please [click here](#) or email thomas.spedding@nhs.net



Want to feel a part of your community?

Find out what's going on in Marple by scanning the QR code on the right.



Saturday appointments

We offer GP, Nurse and Health Care Assistant appointment each month (excluding August and December). Our next Saturday clinics are:

09:00 – 17:00 on Saturday 3rd March 2024

09:00 – 17:00 on Saturday 6th April 2024

Easter Opening Hours

The Practice will be closed on Friday 29th March and 1st April 2024

The Practice will be open as normal on **Tuesday 2nd April 2024**

Yours sincerely

Dr Maher Al-Ausi
GP Partner

Dr Sam Wise
GP Partner

Mr Johan Taylor
Managing Partner

Thank you for supporting your GP Practice