MARPLE COTTAGE & GUYWOOD PRACTICE

Marple Cottage Surgery 50 Church Street, Marple, SK6 6BW Guywood Practice, Chichester Road, Romiley, SK6 4QR Tel 0161 426 0011 & 0161 983 5242 Email GMICB-STO.MarpleGuywoodSupport@nhs.net Website: www.marplecottage.co.uk

Patient Newsletter - May 2023

Dear Patient,

Please find below information regarding our opening times over the coming weeks, Spring Covid Boosters and more.

Spring COVID-19 Boosters

The Practice will be commencing Spring COVID-19 Booster vaccinations. We are planning our first vaccination clinic on **Saturday 13th May 2023**, (subject to delivery of vaccines to the Practice).

You will be eligible for a vaccination if you fall in one of the following cohorts:

- 1. Adults aged 75 years and over
- 2. Care home residents who are 75 years and over and/or immunosuppressed
- 3. Individuals aged 5 years and over who are immunosuppressed

If you are eligible, you will receive a text. Please ensure we have your up-to-date mobile number, to receive communication via text message and details on how to book your vaccination.

Bank Holiday Opening Hours

The Practice will be **closed** on the following days, reopening as normal on Tuesday at 8am:-

Monday 1 May 2023 - Early May Bank Holiday

Monday 8 May 2023 - Bank Holiday for the Coronation of King Charles III

Monday 29 May 2023 - Spring Bank Holiday

Please find a summary below of when the practice will be closed. During these times, if you need urgent medical advice, please telephone 111. NHS 111 Online can also help if you are aged over 5 and have an urgent medical problem and you are not sure what to do.

Online Triage

Please use our Online Triage Service for non-urgent clinical advice and administrative queries such as requesting a Fit Note or prescription, or enquiring about test results or a recent referral. You can find this on the front page of our website or by clicking on this link https://florey.accurx.com/p/P88006. Queries are responded to within 2 working days.



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Appointment Information

Due to increased demand for appointments, in addition to staff absences following the Easter Holidays, the Practice has been under pressure to ensure patients receive efficient access to medical services.

When booking an appointment please book in Doctors for acute and chronic medical issues, rather than routine health reviews which can be booked with our Nursing Team. For example, Hypertension (high blood pressure), Asthma, COPD, Diabetes and Contraception can be booked with our experienced Nurse team, in addition to Cervical Screening, Childhood Immunisations, and blood tests.

Missed appointments (DNA)

We have seen a rise in patients who did not attend (DNA) their appointments in the last month and we strongly encourage all patients to contact the practice to cancel or rearrange an appointment if it is no longer required.

Text Messaging System update

We have recently updated our text messaging system to now include additional reminders for any pre-booked appointments. You will now receive two SMS reminders at 1 week before and 1 day before your appointment. You will also be able to cancel your appointment using the link in the text message. Please cancel appointments in good time to ensure they can be offered to other patients.

Thank you for supporting your GP Practice