

## **Patients' Forum Meeting**

**6.15pm on 23<sup>rd</sup> November 2016**

### **AGENDA**

#### **1. Those present**

JT, MH, ME, JB, JG, JC, SS, SO, SJ, GN, JP, JH, JB, MR, KL, K and T MLP, CM

#### **2. Apologies**

BT, DS, AD, RG

#### **3. Minutes of the last meeting and matters arising**

These had been distributed and so were taken as read.

#### **4. Patient presentations**

The talk on dementia last week was excellent. PF have thanked Dr Bradshaw and we hope he may come again to speak to those who were unable to attend. We may need to find a venue large enough to hold more than about 35 people. Any suggestions and information welcome.

JT reported that he had approached about 200 parents about the Childhood Ailment talk. About 50 responded and only 13 said they would attend. Therefore that talk has been deferred and Dr Bradshaw kindly came at short notice. It was suggested that a dvd on childhood illnesses might be distributed to parents, or a brief summary of ideas, and there is a video shown in the waiting room, and this could be adapted.

Subjects such as alcohol problems, arthritis, allergies were suggested as topics for the future, but it was agreed that JT would conduct a poll.

It was suggested that something for a speaker to use for notes, diagrams etc. in order to be visible to all could be bought and put near the nurse area. A white board? JT will investigate.

#### **5. General update**

##### **(a) Stockport Together**

JT reported that the Stockport Together initiative, whereby local practices should work together to provide care facilities, is ongoing but not yet clear cut. As of 2 November 2016 a physiotherapist has been providing a rapid access service for practices in Marple and High Lane, with the aim of reducing long waiting times for physio appointments at secondary care, and to reduce follow-up appointments with GPs.

In addition there are plans for pharmacists and mental-health support workers to be based within general practices.

(b) Flu

The flu campaign is largely on target, though Under-65s at risk and children under 5 are not yet on target.

(c) Reducing the pressure in general practice

The local CCG has sent out a document for comment. It is local pilot of a new model of care. If the Forum is interested, we must register an expression of interest. Please email [STOCCG.AreaBusinessTeam@nhs.net](mailto:STOCCG.AreaBusinessTeam@nhs.net) by 30<sup>th</sup> November.

JT will put this on the website and we should read it asap.

## **6. Age UK**

There was discussion about the help that Age UK can give to the elderly and disabled. JT explained that as part of the multi-disciplinary team process GPs notify Social Services, who contact Age UK. In general there is a bewildering array of phone numbers for help agencies and efforts are being made to rationalise these. Our notice boards could display information about Age UK and subjects such as Bowel Cancer Awareness Month.

## **7. Finances**

At present the PF has about £900 in the bank, but the bank wants to close the account. JT has arranged a stay of execution, but we should think what we could usefully spend on, to help the Practice. It was agreed that JT could administer the money for us, if the bank insists on closing the account.

Ideas should be brought to the next meeting, please.

With gifts to the Practice, a defibrillator has been obtained. Chairs will be bought for the waiting room and a dermatoscope, to detect skin cancers, will be obtained. SO wondered if the recently publicized system of distinguishing between virus infections and bacterial ones could be investigated.

SS asked if there should be demonstrations of how to use defibrillators. The idea was discussed of an organisation providing CPR training, but it would be necessary to find larger venue.

## **8. Walk for Health**

RG and MH are attending a training day on 29 November and will report back. This is organised by Stockport MBC and not the Practice. There are various other walking initiatives locally.

## **9. Newsletters**

These may not always be read, but it was deemed appropriate to continue with them. One could be sent out in January and used to publicize a talk about alcohol. MH will contact the alcohol speaker.

## **10. Notice boards....see agendum 4**

## **11. AOB**

Thanks were given to BT for all her work and help over 9 years.

It was pointed out that access to the car park was difficult because of the various directions from which people approach the surgery. Perhaps a one-way system might help patients and residents nearby and improve safety. JT agreed to try and make initial contact with the council re process, but if the PF wishes to consult residents in the New Year, this would have be the responsibility of the PF rather than of the Practice.

Next Meeting: 25 January 2017, 6.15 p.m.

Please have ready ideas about using our money to help the Practice, venues for talks and access to the surgery.