

**Patients' Forum Meeting
6.15pm on 6th July 2016**

AGENDA

1. Those present

JT, MH, RG, FG, SJ, AD, AP, PA, JJ, LS, M and GB.

2. Apologies

SO, BT, LG, MR, CM, DS

3. Minutes of the last meeting and matters arising
Agreed as correct and distributed; to be put on the web site

The CQC report had been publicized as required

Raising money for a defibrillator.

JT reported that there are so many rules and regulations regarding raising money that other avenues are being explored.

4. General update from practice

4.1 Dr Al-Ausi has recovered from his accident and is back in action...and riding his bicycle.

4.2 Recruitment: JT discussed the GP shortage problems that exist nationally but was very pleased to announce that Dr Antonia Wyatt will join the Practice on 4th August 2016. JT also confirmed that Dr Crabtree and Dr Clelland will finish their placement with the practice on 2nd August and will be replaced by Dr Megan Fraser and Dr Emily Wilson (ST2)
The Forum passed on their thanks to DR Crabtree and Clelland for their work and care.

Post meeting note: Re the Patient Walks that Dr Clelland was organising, this have been organised by

5. CCG AGM on July 6 2016

MH had attended this as a member of the public.

JT explained what it was. Each practice has to be associated with the local Clinical Commissioning Group

Stockport Together is an local initiative which involves Hospital, General Practices, Mental Health Services and Social Services working together.

In time this this is to develop into a new Provider organisation (ACO) which will formalise how these organisation work.

On a smaller local scale there is an initiative called Neighbourhood working which is looking to change how practices , District nurse, social services etc

work together /interact in the interest of providing the best joined-up care for patients

There is a need to address the lack of sharing of information due to current governance and data protection laws and this is being reviewed at the moment by the BMA on behalf of the LMC.

The government demands for 7 day working is being reviewed again. Although evidence nationally has shown little need or appetite for the services a solution is being discussed., The concern amongst GPs is that due to the current shortage of GPs who will provide these additional hours?

6. Accessible standard

JT explained that this is legal requirement to be in place in Health & care associations to have consistent identification of communication needs where relate to a disability, impairment or sensory loss

JT confirmed that practice already does a lot of things to record patient needs, and records this in patient records, and "flags" alert staff. However in addition an action plan has been drawn up to improve further and training / education with the staff is taking place.

7. Patient presentations

There was discussion about when to have the postponed Childhood Ailments talk and the Alcohol talk.

There was regret that people are unwilling to give up their time to come to such useful talks; this seems particularly relevant to the 20s to 40s age group. This group figures largely in the DNAs.

It was suggested that leaflets could be produced and handed out and text messages to relevant groups could be phrased to "lure" people in.

7.1 Patient Forum Child Health Education Presentation

Eventually it was decided that the Childhood Ailment talk should be proposed for early October when the vaccination programme will be in full swing. Ways of targeting relevant groups will be investigated.

7.2 Future talks

The alcohol talk could be nearer Christmas, either before or after.

There was enthusiasm for a dementia talk , perhaps in the spring.

8. Any other business n/a

9. Next meeting:

Sep 14 or 21 but perhaps the 14 would give more time to set up the talk in early October.