PATIENT FORUM MEETING

SEPTEMBER 19 2018

MARPLE METHODIST CHURCH

1 THOSE PRESENT

JT, MH, SO, NO, RG, JC, LM, SJ, JB, WF, YK, KL

2 APOLOGIES

MR, GN, CDR

3 MINUTES AND MATTERS ARISING

Minutes had been distributed and are on the web site. All matters arising will be discussed in the meeting during agenda items.

We welcomed L McD and asked her to explain her role. She is assigned to the Marple area practices by Viaduct Care to provide a Mental Care and Well being service for patients with low level mental health issues and/or problems not necessarily medically related but causing distress.She is currently using a room at Marple Medical Practice but the intention is to be able to see patients in community settings ie the library. JT highlighted that Cottage Surgery has been trying to refer patients to the service but some IT problems were cited as restricting this. She explained that the help for practices with physiotherapy and general pharmacy matters are being developed now.

We very much welcome her involvement and wonder if she and C DR might speak to us about their roles.

4 TALK ON SEP 26

MH explained about the speaker from START, the official group giving help with alcohol and drug problems. All support welcome on the night and thanks to those who took round posters.

JT explained that it fitted in with the Practice Health promotion plan which is being discussed and modified a little.

We hope that Dr Johnson will give a talk on Childhood ailments later in the year, perhaps the second part of November ,since that gives time to book the room and publicize in Inside Marple, Marple Review and on various local web sites. He has agreed but is considering dates.

5 THE FUTURE FOR PF

It is 10 years since the PF had its first meeting on Oct 1 2008 so we need to consider the future.

MH suggested arranging 4 planning meetings at the beginning of each year to make it easier for attendees to put them in diaries and for booking the room.

Talks would be fitted in when speakers were available.

It has become apparent that there are many help groups available in Marple and we can consider promoting those rather than starting new groups ourselves. It might be helpful if we put together newsletters, perhaps 4 times a year , which could be put on the web site but could be available in hard copy in the reception area for those not using the internet. Members could contribute, perhaps anonymously and initiatives within Stockport CCG , such as L Mc R’s help could be highlighted.

We discussed continued involvement with the other local practices and this needs to be developed.

The tv screen in the reception waiting area was noted as being switched off. JT to find out why and reactivate.

The AGM of the CCG is on Sep 20 at Bredbury Hall and a DEVO Difference event is being held on Oct 9 at Stockport County Football Club.

6 PRACTICE NEWS

JT reported on the flu campaign. It is underway , with for over 65s a special vaccine which is more effective for this age group. The government has staggered the availability of all vaccines with 40% available in month 1, 20% in month 2 and 40 % in month 3.

Following confirmation of a finalised information sharing agreement in October the other services , Physiotherapy and Pharmacy will be live.

There is now a screen for patients to check in on arrival at reception. Perhaps volunteers from PF could help patients as it becomes active.

A lift is being considered to help people access the upstairs consultation rooms.

7 AOB

Please can a large clock be put in reception as before ?

Next meeting to be publicized after the talk on Sep 26 and after Dr Johnson has given us a date.

NB A planning meeting mid January would be useful.