

PATIENTS FORUM MEETING MINUTES

10th JUNE 2015

Those present: JT, SO, DS, BT, MR, MH.

Apologies: LG, SS

1.Minutes of last meeting:

These were taken as read. There were no matters arising.

2 Development of Patient Forum

(i) Newsletter and Publicity

A proposed Newsletter was circulated and discussed. We all want the Newsletter to sound welcoming as well as informative. JT wants to raise awareness of the PF and hopes that more patients will be involved informally.

On the notice-board there should be displayed the minutes of the last meeting, the Terms of Reference and the date of the next meeting.

JT will send emails and text messages to publicise meetings.

(ii) Revised constitution

JT presented the new 'informal' Terms of Reference and explanation of the Patient Forum. These were discussed and approved with some slight modifications.

(iii) Promotion of PF and new members

This should follow from the above and will, we hope, develop gradually.

(iv) Volunteers for tasks

DS kindly agreed to help with the notice board and has already had discussions with JT. Other jobs will become clear.

(v) Health Promotion

Agreed to try to arrange information evenings.

There have been suggestions; dementia, flu jabs, COPD, childhood ailments.

JT will discuss with the clinicians and let us know at the next meeting so that arrangements can be made for something in early October.

3 Practice update

a GP recruitment

JT hopes to finalise the appointment of a GP to the Practice team within a few days.

b IT and video consultations

In collaboration with the practice clinical supplier the practice is testing a new video consultation system which would enable patients to communicate with clinicians over webcam

It is seen as particularly useful for the housebound, who could use computers, tablets or phones, sometimes with the help of carers. Patients would be allocated appointments and the video consultation would be activated at the appropriate moment.

MR asked about the practice's links with care-homes and JT explained that the system is being reconfigured at present. Practices are assigned to certain care homes but patients can still have choice of practice.

c Telephony system

JT is going to adopt the system of Stockport CCG.

d Premises work

There is ongoing work on the premises eg on the electricity system in the teaching rooms. These works are not obvious to patients.

NEXT MEETING

29th JULY 2015 6 30 – 7:30pm.

Business of next meeting

Flu campaign

Information meetings

Development of publicity of PF and information evenings