

DISTRICT NURSE TREATMENT ROOM SERVICE

Information Leaflet

Introduction

Who is the service for?

If you are a Stockport Resident or registered with a Stockport GP you can make use of the Treatment Room Service. This service provides treatment and advice to patients, and can be located in several clinics and health centres across Stockport.

The service provides wound care, removal of stitches or clips following surgery or emergency treatment at the hospital, management of urinary catheters and ear care. The Treatment Room Nurses will also give education / advice and will promote self-care where appropriate.

On your visit to the Treatment Room the nurse will complete an assessment which will include information about yourself and your lifestyle, this will enable the nurse to discuss your needs and plan your treatment.

The Treatment Room Nursing Team works very closely with other Healthcare Professionals. If at any point during your treatment the nurse feels a referral to a specialist service is required this will be completed by the Treatment Room Nurse.

Please arrive in good time for your appointment and please inform us if you find that you cannot attend and we can make arrangements for an alternative appointment.

First appointments for Treatment Room are available Monday to Friday at the following locations.

Bramhall Health Centre 66 Bramhall Lane South, SK7 2DY Mon & Weds PM Tues, Thurs, Fri AM	Brinnington Health Centre Brinnington Rd SK5 8BS Mon - Fri AM
Hazel Grove Clinic 253 London Rd SK7 4PW Mon - Fri PM	Heald Green Health Centre Finney Lane SK8 3JD Tues & Thurs PM Mon, Weds, Fri AM
Heaton Moor Health Centre 32 Heaton Moor Rd SK4 4NX Mon - Fri AM Mon, Thurs, Fri PM	Marple Clinic Memorial Park SK6 6BA Mon – Fri AM
South Reddish Clinic Reddish Road SK5 7QU Tues AM Mon, Weds, Thurs, Fri PM	Offerton Health Centre Offerton Lane SK2 5AR Mon – Fri AM
Shaw Heath Health Centre Gilmore Street SK3 8DN Mon – Fri AM	Woodley Health Centre Hyde Road, SK6 1ND Mon – Fri AM

How to make an appointment?

You can make an appointment by ringing:

0161 426 9636

Between 9.30am and 16:00pm - Monday to Friday

Please note that we experience high call volume when the booking line first opens. If you struggle to get through please make your call later in the day.

Every effort will be made to provide an appointment at the centre of your choice; however this may not always be possible. If this is the case our staff will offer you an appointment at an alternative location.

If you would like to make any suggestions or complaints please contact our Patient & Customer Services:

Tel: 0161 419 5678 Fax: 0161 419 5296

Email: pcs@stockport.nhs.uk

Website: www.stockport.nhs.uk

If you would like this leaflet in a different format, for example, in large print, or on audiotape, or for people with learning disabilities, please contact:
 Patient and Customer Services, Poplar Suite, Stepping Hill Hospital. Tel: 0161 419 5678.
 Email: PCS@stockport.nhs.uk.

A free interpreting Service is available if you need help with this information. Please telephone the Lips Service on 0161 922 5149 or E-mail: tam-pct.lips@nhs.net	English
هناك خدمة مجانية للمترجمين متوفرة اذا اردت مساعدة بخصوص هذه المعلومات. الرجاء الاتصال بخدمة لابس أو LIPS على الرقم 0161 922 5149 أو عن طريق الايميل tam-pct.LIPS@nhs.net	Arabic
এই তথ্য বুঝতে সাহায্যের প্রয়োজন হলে বিনামূল্যে নোভাধী বা ইন্টারপ্রিটার সার্ভিস রয়েছে আপনাকে সাহায্য করার জন্য। যথা করে লিপ্স সার্ভিসকে টেলিফোন করুন 0161 922 5149 এই নম্বরে অথবা ই-মেইল করুন: tam-pct.LIPS@nhs.net এই ঠিকানায়া	Bengali
如果你需要幫助來瞭解這份資料的內容，我們可以提供免費的翻譯服務。請致電 0161 922 5149 聯絡語言翻譯及病人支持服務(LIPS)，電子郵件： tam-pct.LIPS@nhs.net	Chinese
اگر برای فهمیدن این اطلاعات به کمک احتیاج دارید می توانید از خدمات ترجمه بصورت مجانی استفاده کنید. لطفاً با LIPS از طریق شماره تلفن 0161 922 5149 یا ایمیل tam-pct.LIPS@nhs.net تماس بگیرید.	Farsi
Bezpłatna Serwis tłumaczenia jest dostępny, jeśli potrzebujesz pomocy z tą informacją. Proszę zadzwonić do Obsługi usta na 0161 922 5149 lub E-mail: tam-pct.LIPS@nhs.net	Polish
اگر آپ کو یہ معلومات سمجھنے میں مدد کی ضرورت ہو تو مترجم کی مفت سروس موجود ہے۔ براہ کرم ایل آئی پی ایس LIPS کو tam-pct.LIPS@nhs.net پر فون کریں۔ ای میل: 0161 922 5149	Urdu

Our smoke free policy

Smoking is not allowed anywhere on our sites. Please read our leaflet 'Policy on Smoke Free NHS Premises' to find out more.

Leaflet number	TG86
Publication date	January 2016
Review date	January 2018
Department	District Nursing
Location	Stockport Community