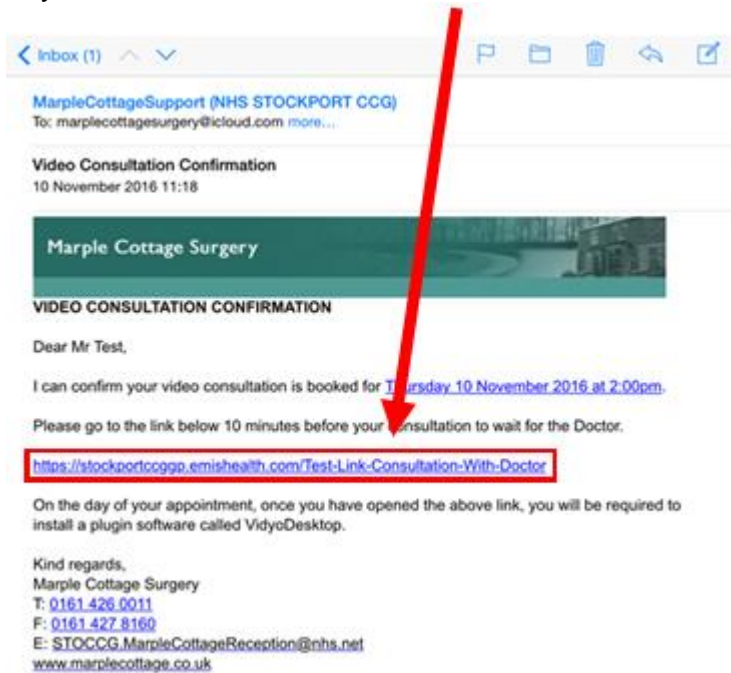


Video Consultations - Tablet/ Smartphone Instructions

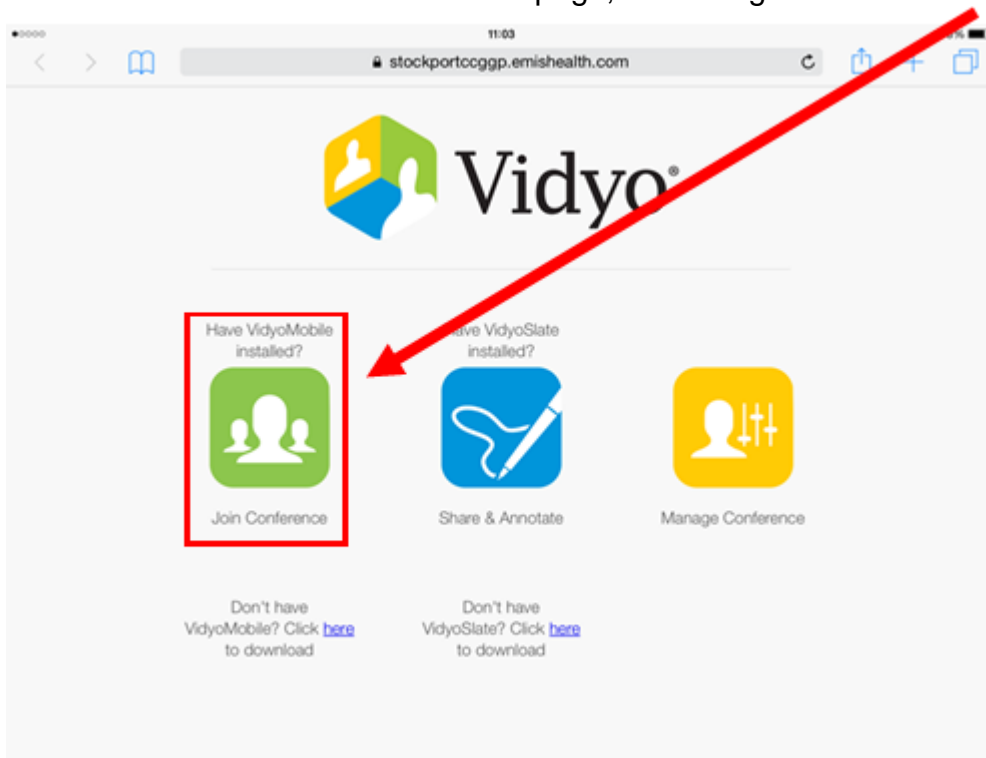
1. Select the relevant download button (iOS/ Android) on the email confirmation.



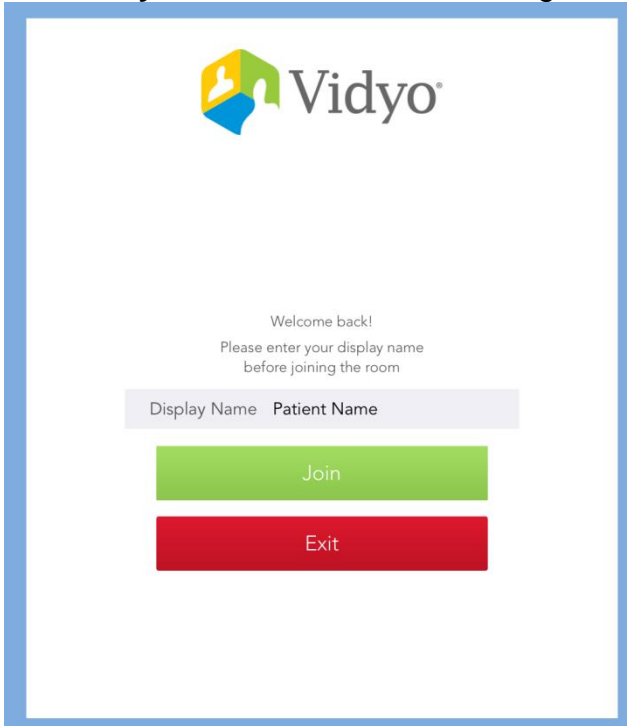
2. On the App Store, Select Download
3. Once the Vidyo Mobile app has downloaded, you need do nothing further with it.
4. **On the day of your appointment, 10 minutes before**, go to the consultation web link included in your confirmation email. See below:



5. You will then be redirected to this page, click the green icon to 'Join Conference'

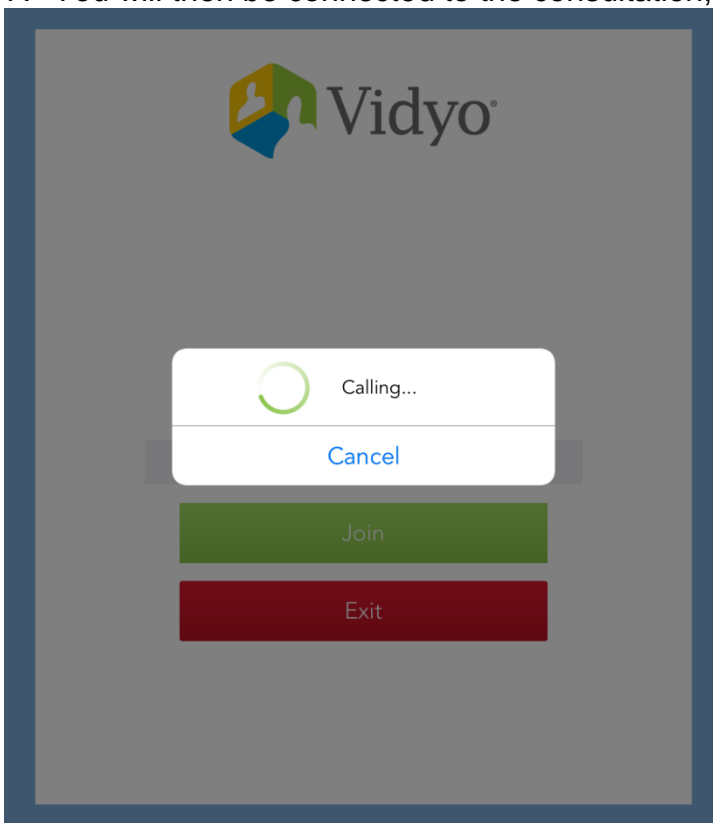


6. Enter **your name** in to the following box, and select **Join**



The image shows the Vidyo login interface. At the top is the Vidyo logo, which consists of a stylized house icon with three human figures inside, followed by the word "Vidyo". Below the logo, the text reads "Welcome back!" and "Please enter your display name before joining the room". There is a text input field with the placeholder text "Display Name Patient Name". Below the input field are two buttons: a green "Join" button and a red "Exit" button.

7. You will then be connected to the consultation, where you can wait for the Doctor.



The image shows the Vidyo calling interface. At the top is the Vidyo logo. Below it is a white box containing a green circular progress indicator and the text "Calling...". Below this box is a blue "Cancel" button. At the bottom of the screen are two buttons: a green "Join" button and a red "Exit" button.

PROBLEMS WITH JOINING THE CONSULTATION

If you encounter any problems, please contact us as soon as you can, to avoid delays in attending your appointment on 0161 426 0011.