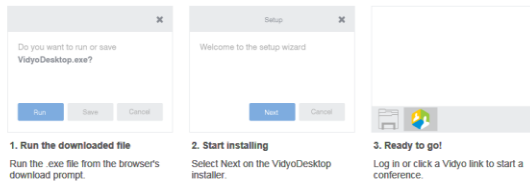
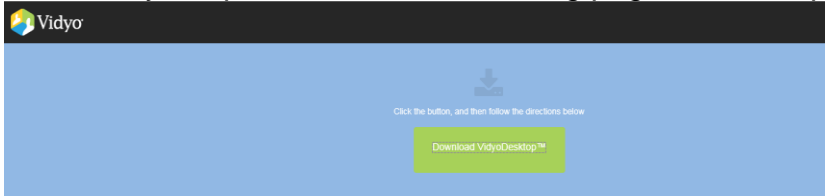


Video Consultations – Computer Instructions

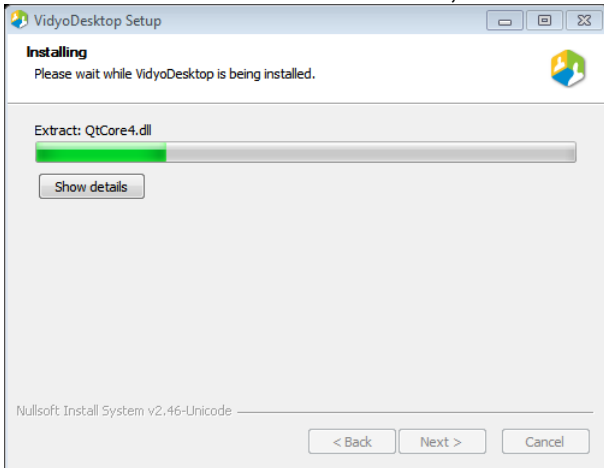
1. Go to your consultation link 10 minutes prior to your appointment
2. When you open the link, the following page will be displayed:



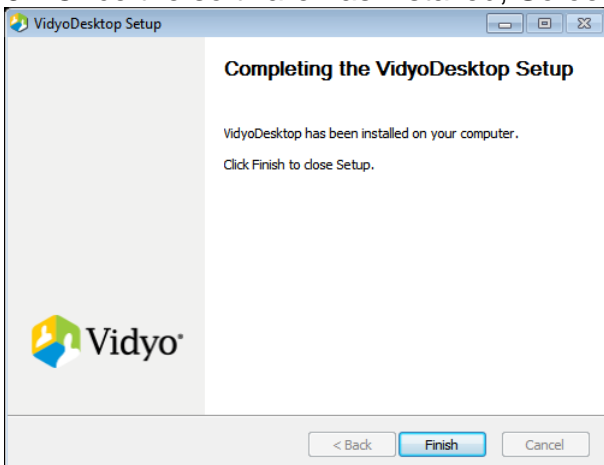
1. Run the downloaded file
Run the .exe file from the browser's download prompt.
2. Start installing
Select Next on the VidyoDesktop installer.
3. Ready to go!
Log in or click a Vidyo link to start a conference.



3. Select **Download Vidyo Desktop**
4. On the prompt, once the file has downloaded, Select **Run**
5. The software will now install, as below:



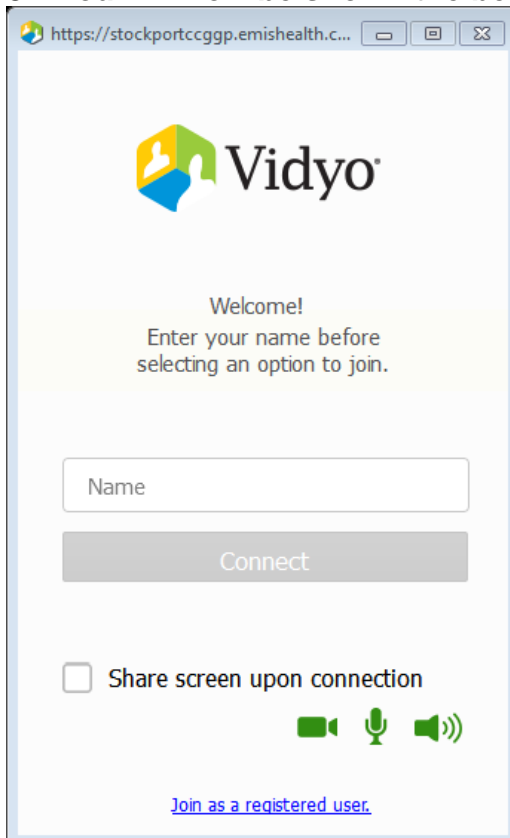
6. Once the software has installed, **Select Finish**



7. The below screen will now be displayed, **PLEASE IGNORE IT**; YOU DO NOT NEED LOGIN DETAILS TO ACCESS THE VIDEO CONSULTATION



8. You will now be shown the below screen to connect to your consultation:



9. Enter your name in to the above window
10. **DO NOT SELECT THE CHECKBOX** to share screen upon connection
11. Once you have entered your name, Select 'connect' and wait for the Doctor.

Please be aware that you only need to install this software once. Once it is installed, in the future, you will be able to enter your name and proceed straight to the video consultation.